

NEW COVID-19 GUEST AND VISITOR POLICY

- 1. Please wait at the entrance of the building to be greeted and shown to your reserved table or room.
- 2. Outside tables cannot be booked in advance, and are allocated on a first-come, first-served basis, and for a maximum time of 2 hours. In case of bad weather, we can offer you a table in the Barn.
- 3. Your table is allocated to you for 2 hours from the time of your reservation.
- 4. We cannot change the table that you have been allocated when booking the bar, lounge, or Angel's table area.
- 5. Please do not approach or stand at our bar as we are only offering table service.
- 6. Please remain seated throughout your visit unless using the bathroom.
- 7. Please order and pay your food and drink through our app or mobile-friendly website.
- 8. If required, we can offer you a disposable menu and return to take your order at the table.
- 9. Your food and drink will be safely prepared, dispensed, and served to your table on a clean tray.
- 10. You can re-order drinks, desserts, and coffee through our app as many times as you like!
- 11. We can offer you the payment machine at your table if required and you will be asked to sanitise your hands before use. Please note that currently, we are not accepting cash.
- 12. If you notice other guests ignoring the safe distancing guidelines, then please inform our Duty Manager who is trained to deal with any issues.
- 13. Please be sympathetic with our new safety procedures and with our team, as we are all learning from experiences.
- 14. Abuse of our staff adhering to safe procedures will not be tolerated under any circumstances.
- 15. Any feedback can be sent to our MD at kevin.laing@theangelofcorbridge.com.
- 16. Thank you for your support in keeping everyone safe.