

Bar Supervisor

The Angel of Corbridge

We are a traditional pub in Corbridge, serving superb food and drink. We also have 10 cosy and comfortable rooms and one family Apartment. We daily welcome local residents, day visitors and tourists from all over the country who come for nice food and to explore the Northumberland countryside.

We are in the search of the right people to join our team. We are looking for people that enjoy working as part of a team and has a passion for customer service.

We are currently looking for a Bar Supervisor to join our Angel team. This role is an integral part of the Front of House Team. Working closely with the manager, and other front of house supervisors, you will support all areas of the pub, including taking responsibility for running shifts.

We are preferably looking for someone that has previous experience in this job. You already know and understand what it means to deliver amazing hospitality and will thrive on the challenge of you and your team always exceeding guest expectations. This is very much a hands-on role where you will use your exceptional organisational and prioritisation skills, as well as high attention to detail to ensure that service and quality standards are met at all times.

Key Duties and Responsibilities:

- Assisting with the daily operations of the pub, staff training and embedding the standards required of the team
- Regularly running the shift, ensuring that daily shift plans are followed (managing breaks, shift changeovers and table plans) – whilst also undertaking ‘hands on’ duties as required
- Building and maintaining good working relationships with other front of house supervisors,
- Ensuring that the team works together in a common goal and vision of delighting our customers, driving sales and return visits.
- Delivering excellent customer service at all times by listening, understanding and dealing with customer queries in a confident, professional, knowledgeable and friendly manner. You should also lead and motivate the team to do the same.
- Taking initiative to make the right decisions
- Effective communication with the kitchen team e.g. concerning food allergens
- Assist with ensuring that high standards of hygiene, safety and general housekeeping are met at all times
- Ensuring personal cleanliness and that of the team is to a high standard at all times (clothes, hands, PPE etc)
- Dealing with complaints in the bar through to a successful resolution
- Passing customer feedback to management
- Attending staff meetings and relevant training courses
- Other duties as required

Inclusive hiring information:

We are an equal opportunity employer and considers all qualified applicants equally without regard to race, colour, religion, sex, sexual orientation, gender identity, national origin, veteran status, or disability status.

The Angel of Corbridge Ltd.

Job Type: Full-time

Salary: From £10.00 per hour

Additional pay:

- Tips

Benefits:

- Employee discount
- Flexible schedule
- Training and development
- Christmas day off

If you think this is the role for you, please send your CV to Josh at josh@theangelofcorbridge.com.

Do you still have questions? You can find more information on our website www.theangelofcorbridge.com/jobs-at-the-angel or simply send us an email.